

# Privacy and Data Protection

## General information

This Privacy Policy describes how mPAY24 collects, uses and safeguards information and personal data (henceforth also referred to as Data). mPAY24 reserves the right to change this Privacy Policy at any time by publishing a revised version on this website. The revised version will become effective at the time of its publication. In addition, extensive changes will be announced 30 days in advance through a note on this website.

## Data collection and protection

mPAY24 will process information or personal data on its servers and protect them through physical, electronic and procedural measures, in accordance with applicable law. mPAY24 will grant only those employees access to such information who require it to perform their work.

mPAY24 does not pass on data to third parties – unless mPAY24 is obliged to do so by law or by court order, or if passing on data is necessary in order to take legal action against fraudulent access to Internet structures. mPAY24 does not pass on data for any other reason, and will only collect, store and process information to be able to offer you better service, and individual information and communication. You are also entitled to be informed of the purpose of the data storage; for information about the stored data, simply send an email to [info@mpay24.com](mailto:info@mpay24.com).

Any personal data collected as part of a payment process to conduct business transactions is only transmitted by mPAY24 to the extent necessary to the parties involved in the online purchase (the online merchant where the purchase was made, and the payment system operator whose payment system was used to make the payment).

The downstream payment processing is performed by authorised payment system providers (typically banks and credit card companies) that are authorised to carry out the relevant payment process and have in place appropriately secured systems. This is necessary in order to process distance selling payments and to facilitate the use of mPAY24.

Protecting your privacy is very important to us, and we are always happy to answer any questions you may have via e-mail at [info@mPAY24.com](mailto:info@mPAY24.com) or phone +43 1 513 66 33-0.

## Data protection declaration for the use of Google Analytics

This website uses functions of the web analytics service Google Analytics. The provider is Google Inc. 1600 Amphitheatre Parkway Mountain View, CA 94043, USA. Google Analytics uses “cookies”. These are text files which are stored on your computer and make it possible to analyse your use of the website. The data generated by the cookie about your use of this website is generally transmitted to the Google server in the USA, where it is stored.

If you are located in a member state of the European Union, or another state which is party to the Agreement on the European Economic Area, and you have activated IP anonymisation for this website, your IP address will, however, first be abridged by Google. Only in exceptional cases, your full IP address is transmitted to the Google server in the USA, where it is then abridged. Google uses this information by order of the operator of this website to analyse your use of the website, to compile reports on website activity and to provide further services connected with the use of this website and the Internet to the website operator. The IP address identified on your browser by Google Analytics is not connected to other Google data.

You are at liberty to prevent cookies from being stored by adjusting your browser software accordingly. We regret to inform you, however, that you may not be able to make full use of all the functions on this website if you do so. In addition, you can prevent the data generated by the cookie and the data concerning your use of this website (including your IP address) from being transmitted to or processed by Google by clicking on the following link and downloading and installing the browser plug-in: <http://tools.google.com/dlpage/gaoptout?hl=de>

## Contact form

If you send us an enquiry via the contact form, we will collect the data provided in the form including the provided contact details to respond to your enquiry and for any follow-up questions. We never disclose these details without your permission.

## Newsletter details

If you would like to receive the newsletter offered on our website, we require a valid email address and information that allows us to verify that you are the owner of the email address you have provided and that you agree to receive the newsletter. Other data is not collected. We use this data exclusively for sending out the requested information and do not pass it on to third parties.

You may revoke your consent for storing your data, your email address, and its use for sending you the newsletter at any time, for example, by following the “Unsubscribe” link in the newsletter.

## Test access

mPAY24 can provide you with free trial access to the multi-payment platform operated by mPAY24 GmbH. With your trial access, you can independently and extensively test mPAY24 in your system environment. Our technical support team ([support@mpay24.com](mailto:support@mpay24.com)) is also happy to help at any time if required.

The data necessary to set up and use the trial access (specifications, passwords, etc.) are to be kept confidential. All rights to the confidential information shall remain with mPAY24. Your company does not acquire any licences or other rights of use.